

Customer Returns Form



PLEASE EMAIL COMPLETED FORM TO SALES@SERENCO.CO.UK WITH ANY ACCOMPANYING PROOF OF SALE OR PURCHASE.

Your Details

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PACK		OF	
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ACCOUNT NO:		DISTRIBUTOR/ COMPANY NAME:		REF NO:		RETURN DATE:	
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PLEASE NOTE ALL ITEMS COLLECTED WILL BE RETURNED TO YOUR NORMAL DELIVERY ADDRESS, PLEASE SELECT IF YOU WOULD LIKE TO COLLECT FROM US INSTEAD:

BRANCH (if applicable):	
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Returned Items

RETURN REASON:
A. Faulty warranty, B. Faulty non-warranty, C. Unwanted, D. New defective, E. Damaged, F. Incorrect item/not ordered

ITEM NO.	PART NO:	QTY:	RETURN REASON (A to F):	FAULT DESCRIPTION/FURTHER INFORMATION (Please provide as much information as possible):	OFFICE USE	
					REC'D	POS
1						
2						
3						
4						
5						

PLEASE ENCLOSE POP OR POS FOR ALL WARRANTY CLAIMS. WARRANTY CLAIMS WILL NOT BE PROCESSED WITHOUT PROOF OF PURCHASE OR ONWARD SALE.

Acceptance of the above returns in no way commits Serenco UK to repair, replace or credit items. Conclusions will be made on a case-by-case basis after inspection, and standard returns terms & conditions apply. Serenco (UK) Ltd, Units 3-5 Wellingborough Road, Sywell, Northants, NN6 0BN

RETURN REASON: A. Faulty warranty, B. Faulty non-warranty, C. Unwanted, D. New defective, E. Damaged, F. Incorrect item/not ordered

OFFICE USE ONLY

DATE RECEIVED:	
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RECEIVED BY:	
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ADDITIONAL COMMENTS:	
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